

# MAIN *the* HVLCSD line

PUBLISHED QUARTERLY BY HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT

JANUARY 2025



THE MISSION OF THE HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT IS TO PROVIDE, MAINTAIN AND PROTECT OUR COMMUNITY'S WATER.

OUR VISION IS TO PROVIDE INNOVATIVE AND RELIABLE SERVICES IN AN ENVIRONMENTALLY CONSCIOUS MANNER THAT PRODUCES A HIGH LEVEL OF RATEPAYER SATISFACTION.

HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT  
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## WELCOME!

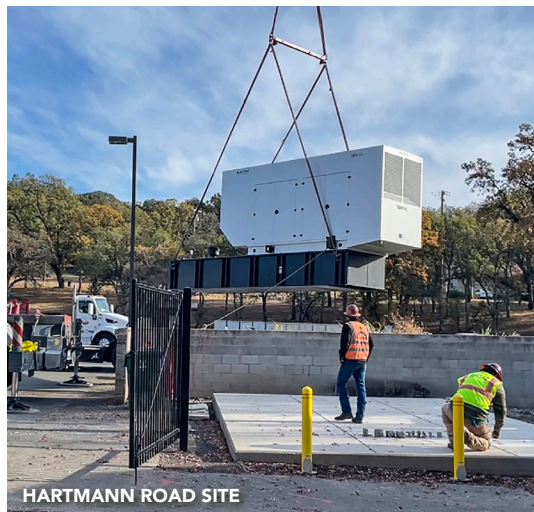
Hidden Valley Lake Community Services District has some exciting updates and news to share with you! We continue to provide a concise report of important news and events and how they affect your water and wastewater system.

If you have questions about items in this newsletter, please email them to Penny Cuadras, at [pcuadras@hvllcsd.org](mailto:pcuadras@hvllcsd.org); we will respond to your inquiries as soon as possible. In the meantime, please familiarize yourself with our website, [www.hvllcsd.org](http://www.hvllcsd.org), which contains a lot of helpful information. We encourage you to check it out!

## PROJECT UPDATES



GREENRIDGE ROAD SITE



HARTMANN ROAD SITE

### GENERATORS

On November 18, the District received generators at two of its water pumping stations. Once fully installed, the generators will provide backup power ensuring that water delivery continues in the event of a power outage. This project has been in the works for over five years and is an important milestone in establishing water system resilience. Additional equipment is still needed to safely incorporate the generators into the existing power supply and parts are expected to arrive early 2025.

### WATER STORAGE RELIABILITY

Construction is underway for the second water tank at the Unit 9 site! The new one will be adjacent to the first which was built in late 2024. Both new tanks replace a smaller, outdated redwood tank which no longer met the standards or the demand of the community. This project is a major milestone in ensuring the District can continue to provide reliable water services.

(cont'd) ►

As work continues, please be aware of the increased activity on Eagle Rock Road. Be sure to abide by all traffic signs and flaggers for everyone's safety.



▲ TANK 9A



▲ TANK 9B construction progress

## winter weather notices

### FROZEN PIPES

As this winter season progresses, be sure to check that exposed plumbing is insulated to prevent frozen pipes. Pipes typically freeze overnight and in the early morning and are noticed first thing when you wake up.

### RESIDENTIAL SEWER CLEANOUTS

Residential sewer cleanouts are ideal for snaking lines and clearing backups, but they should never be used to drain your property. To avoid possible fines, be sure to keep your cleanouts capped this wet weather season and prevent stormwater from entering the sewer system.

### LOCAL HAZARD MITIGATION PLAN

In 2020, the District adopted its first Local Hazard Mitigation Plan (LHMP) which outlined the mitigation opportunities for threats against water and wastewater infrastructure in Hidden Valley Lake. The Plan was crucial in unlocking access to federal and state funding opportunities for projects. Since the Plan's adoption, the District has received funding for four major projects including tank replacements, backup power acquisition, water mainline replacements and vegetation removal. The District is reviewing the first draft of the Plan's update. During this time, edits will be made and the updated draft will be finalized for public review and adoption.

The District will hold its final set of meetings in January at 19400 Hartmann Rd, Hidden Valley Lake, CA 95467:


- **Final Public Meeting**  
January 15, 2025 (5:30pm-7:00pm)
- **Final Hazard Mitigation Planning Committee Meeting**  
January 16, 2025 (9:00am-12:00pm)

All members of the public are encouraged to attend either or both meetings. We hope to see you there!

Check out our website under *District Business > Local Hazard Mitigation Plan* (<https://hvlcsd.org/local-hazard-mitigation-plan>) for the latest updates and information on how to get involved.

### ADVANCED METERING INFRASTRUCTURE (AMI) —SAVE WATER, PAY LESS!

Staff continues to replace aged water meters with modern ones throughout the community. These new meters contain technology that allows customers to track water usage, receive alerts, and identify possible leaks.

If your property has received one of these new meters, be sure to set up your  **EyeOnWater** account to take advantage of this new feature!

Go to [www.EyeOnWater.com/signup](http://www.EyeOnWater.com/signup) to sign up today or visit [www.hvlcsd.org/eye-on-water](http://www.hvlcsd.org/eye-on-water) for more information.

#### HOW DO I KNOW IF I HAVE A SMART METER?

You have a smart meter if your account number begins with 01, 02, 03, 04, 05, 06, 07, 08, 09, 10, 11, 12, or 13.

We are currently installing meters for account numbers beginning with 14 and 15. Accounts beginning 16 all the way to 21 will be installed next in numerical order. A yellow courtesy notice will be left on your property when your smart meter is installed.

