

MAIN *the* HVLCSD line

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THE MISSION OF THE HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT IS TO PROVIDE, MAINTAIN AND PROTECT OUR COMMUNITY'S WATER.

OUR VISION IS TO PROVIDE INNOVATIVE AND RELIABLE SERVICES IN AN ENVIRONMENTALLY CONSCIOUS MANNER THAT PRODUCES A HIGH LEVEL OF RATEPAYER SATISFACTION.

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WELCOME!

Hidden Valley Lake Community Services District is pleased to share exciting news and updates with you! We continue to provide a concise report of important news and events and how they affect your water and wastewater system. If you have questions about items in this newsletter, please email them to Penny Cuadras, at pcuadras@hvllcsd.org; we will respond to your inquiries as soon as possible. In the meantime, we encourage you to check out and familiarize yourself with our website, www.hvllcsd.org, which contains a wealth of helpful information.

A GRAND FAREWELL

It is with mixed emotions that the CSD announces Alyssa Gordon's retirement on October 10, 2024. Alyssa has been an integral part of the District for the last 10 years. Her hard work, commitment and dedication are worthy of unequivocal admiration. Alyssa began her career with the District on February 14, 2014, as a temporary Analyst/Assistant Project Manager. She then transitioned into the Water Resources Specialist role followed by her final role as Project Manager. During her time here she obtained her Water Treatment II and Water Distribution II state certifications,

among others, which helped her become essential to the District. She also served as a mentor and educator to many and was, unknowingly, an inspiration to all.

As Project Manager, Alyssa showed her unmatched ability to seek and obtain funding opportunities, and she has brought major projects to fruition. Under her leadership, Alyssa realized projects for tank replacements, obtaining generators, designing water main rehabilitations, and more.

Please join us in wishing Alyssa all the best in her well-earned retirement. She will be greatly missed!

WATER QUALITY

You may have noticed that our field staff were out collecting service line and residential plumbing information in your neighborhood. This was part of a nationwide effort led by the U.S. Environmental Protection Agency (EPA) to ensure that people have safe drinking water by ruling out the presence of lead pipes. The U.S. EPA is expected to adopt the Lead and Copper Rule Revisions on 10/16/24 which contain provisions requiring water

utilities to submit an inventory of service line and plumbing materials for all service connections.

The CSD finalized the inventory in early October and found that there were no lead pipes in Hidden Valley Lake.

You can find more information and official U.S. EPA publications on the inventory requirements here: <https://www.epa.gov/dwreginfo/lead-and-copper-rule>.

HAPPY NEW WATER YEAR!


Did you know that there is such a thing as a water year?

To encompass the full water cycle, the water year runs from October 1 though September 30 in the Northern Hemisphere. In the cycle, precipitation and snowfall typically occur toward the end of the calendar year and then water drains from the watershed in the following spring or summer.



ADVANCED METERING INFRASTRUCTURE (AMI) —SAVE WATER, PAY LESS!

Staff continues to replace aged water meters with modern ones throughout the community. These new meters contain technology that allows customers to track water usage, receive alerts, and identify possible leaks.

If your property has received one of these new meters, be sure to set up your  **EyeOnWater** account to take advantage of this new feature! Go to www.EyeOnWater.com/signup to sign up today or visit www.hvlcsd.org/eye-on-water for more information.

HOW DO I KNOW IF I HAVE A SMART METER?

You have a smart meter if your account number begins with 01, 02, 03, 04, 05, 06, 07, 08, 09, 10, 11, 12, or 13.

We are currently installing meters for account numbers beginning with 14. Accounts beginning with 15 all the way to 21 will be installed next in numerical order. A yellow courtesy notice will be left on your property when your smart meter is installed.

PROJECT UPDATES

LOCAL HAZARD MITIGATION PLAN

In 2020 the District adopted its first Local Hazard Mitigation Plan (LHMP) which outlined the mitigation opportunities for threats against water and wastewater infrastructure in Hidden Valley Lake. The Plan was crucial in unlocking access to federal and state funding opportunities for projects. Since the Plan's adoption, the District has received funding for four major projects on tank replacements, backup power acquisition, water mainline replacements, and vegetation removal.

The District is in the Mitigation Strategy phase of the plan update. During this time, potential mitigation activities for hazards are identified and listed as possible future projects.

The District will hold its final set of meetings in January at 19400 Hartmann Rd, Hidden Valley Lake, CA 95467:

- **Final Public Meeting** — January 15, 2025 (5:30PM-7:00PM)
- **Final Hazard Mitigation Planning Committee Meeting** — January 16, 2025 (9:00AM-12:00PM)

All members of the public are encouraged to attend either or both meetings. We hope to see you there!

Check out our website under *District Business*>*Local Hazard Mitigation Plan* (<https://hvlcsd.org/local-hazard-mitigation-plan>) for the latest updates and information on how to get involved.

WATER STORAGE RELIABILITY

A brand-new tank has been constructed and is fully operational! The tank is located on Eagle Rock Road and replaced an aged redwood water tank. Preparations are underway to construct the next tank which will be adjacent to this one.

Replacing the sole redwood tank with two larger ones allows us to provide more water for the increased population and fire flow demand. The original redwood tank was outdated and the community quickly outgrew it as more homes were built. Acquiring the new tanks is a major milestone in ensuring the CSD can continue to provide reliable water services.

As work continues, please be aware of the increase in activity in the area. Be sure to abide by all traffic signs and flaggers for everyone's safety.



▲ BEFORE (redwood tank)



▲ AFTER (the completed new tank)